

## **TERMS AND CONDITIONS OF Google Pixel 10a Launch Reward**

This Promotion, named "Google Pixel 10a Launch Reward" (the "**Promotion**"), is organised by Perfected Sdn Bhd ("**Organiser**"). The Promotion shall run from 5<sup>th</sup> March 2026 to 30<sup>th</sup> April 2026 (both dates inclusive) (the "**Promotion Period**"). The deadline for entry of Promotion shall be by 11:59 PM on 8<sup>th</sup> May 2026 ("**Redemption Deadline**").

### **A. ELIGIBILITY**

1. In order to be eligible to participate in the Promotion, the participant must satisfy the following:
  - 1.1. A resident of Malaysia;
  - 1.2. If the participant is below eighteen (18) years of age as at the date of submission, the participant must obtain the appropriate permission and release from a parent or legal guardian in order to participate in the Promotion; and
  - 1.3. Only individuals are eligible to participate in the Promotion.
2. The following are not eligible to participate in the Promotion:
  - 2.1. Employees of the Organiser (including but not limited to its associated and related companies), their immediate family members (children, parents, brothers and sisters, including spouses);
  - 2.2. Representatives, employees, servants and/or agents of advertising, and/or Promotion service providers, and/or retailers, dealers, distributors of the Organiser and their immediate family members (children, parents, brothers and sisters, including spouses; and
  - 2.3. Groups, organizations and companies.

### **B. PROMOTION MECHANICS**

3. In order to participate in the Promotion, the participant must purchase an Eligible Model listed below in Table A within the Promotion Period from any Eligible Authorized Retailer listed in Table B. The purchase of one (1) Eligible Model entitles the participant to one (1) submission for redemption of Reward during the Promotion Period. Participants must complete Step 2 in Clause 9 for each of the eligible unit purchased.

**Table A:**

Eligible Model
GOOGLE PIXEL 10a, OBSIDIAN, 256GB
GOOGLE PIXEL 10a, LAVENDER, 256GB
GOOGLE PIXEL 10a, FOG, 256GB
GOOGLE PIXEL 10a, BERRY, 256GB
GOOGLE PIXEL 10a, OBSIDIAN, 128GB
GOOGLE PIXEL 10a, LAVENDER, 128GB
GOOGLE PIXEL 10a, FOG, 128GB

**Table B:**

Eligible Authorized Retailers
Senheng
senQ
Urban Republic
Thunder Match Technology
Switch Solution Sdn. Bhd.

4. Eligible Models which are not purchased within the Promotion Period and/or not purchased from Eligible Authorized Retailers are not eligible for participation in the Promotion.
5. Eligible Models purchased at a special price or through tendered projects are not eligible for participation in the Promotion.

C. **REWARDS**

6. The Reward available under this promotion is a RM150 Touch 'n Go eWallet Voucher (“**eWallet Voucher**”).
7. All Rewards will be given based on a first-come, first-served basis and while stocks last, depending on availability.
8. Upon sending/emailing the Touch 'n Go reload pin code, Organiser will not be liable for any loss suffered or redemption of the code by a third party. In the event the code provided redeemed, wrongfully by third party, participants shall lodge a formal police report and provide Organiser with a copy of said report. It shall be at the total discretion of the Organiser to provide a replacement code to the recipient.

D. **REWARDS REDEMPTION PROCESS**

9. Online Redemption:
  - 9.1. Step 1: Purchase an Eligible Model within the Promotion Period, according to the terms and conditions of this Promotion.
  - 9.2. Step 2: Complete the online redemption form at <https://pix-perks.com>. Upload a copy of the original receipt or invoice of the device purchased along with the IMEI number as proof of purchase. Participant must submit all the following details:
    - 9.2.1. Full Name as per IC;
    - 9.2.2. Email Address;
    - 9.2.3. Phone Number;
    - 9.2.4. Receipt Date;
    - 9.2.5. A Copy of the Receipt;
    - 9.2.6. Purchased Model;
    - 9.2.7. IMEI Number.
  - 9.3. The Redemption Deadline, being the latest date and time for the redemption of Rewards that must be received by the program centre, is 11:59PM on 10<sup>th</sup> April 2026.
  - 9.4. The participant must provide the requested personal information when filling up the online redemption form. Incomplete submissions are automatically disqualified. An incomplete submission is a submission with incomplete online redemption form, without proof of purchase, and/or have incomplete details in the proof of purchase (including but not limited to purchase item, IMEI number, or invoice date).
  - 9.5. The participant must retain the original paid invoice and/or receipt as proof of purchase. The participant may be required to present original proof of purchase when receiving their Rewards.
  - 9.6. Unless otherwise determined by the Organiser, the participant will receive a verification email within approximately 14 working days, and the redemption Rewards will be sent out within approximately 14 working days from the date of verification email.
10. Redemptions will be based on a first-come, first-served basis and while stocks last, depending on availability.
11. This Promotion is not valid in conjunction with any other ongoing promotions, offers and/or discounts unless otherwise stated.

E. **NOTIFICATION OF REWARDS TO RECIPIENT**

12. Each participant is responsible for monitoring his or her email account for notification or other communications relating to this Promotion from [hello@perfecdot.com](mailto:hello@perfecdot.com).

13. Eligible recipients of Rewards may be required to present original proof of purchase and relevant documents when receiving their Rewards.
14. Eligible recipients of Rewards may be required to sign and return a declaration and release form, which among other things, releases the Organiser, the sponsor of the Rewards, its respective subsidiaries and associated companies, agents, including advertising and Promotional agencies, from all liability relating to the Promotion, and acceptance and/or use of the Rewards and confirms his/her compliance with the Terms and Conditions applicable to the Rewards.
15. The Organiser reserves right to replace the Rewards with an alternative reward, and such alternative reward shall be at the total discretion of the Organiser. The Organiser reserves the right to refuse the redemption Rewards at the total discretion of the Organiser.
16. Taxes and their levies imposed by any relevant applicable government or tax authority, as well as other costs including insurance and incidental costs, that may be levied or incurred on the Rewards shall be fully borne by the recipient.
17. The Rewards are non-transferable, non-returnable or not exchangeable.
18. In the event of a disqualification after the Rewards have been awarded, the Organiser reserves the right to demand the return of the Rewards or payment of its equivalent value from the disqualified participants. In such an event, the disqualified participant shall return the Rewards or pay its equivalent value (as demanded by the Organiser) within seven (7) working days from the date the Organiser contacted the participant. The Organiser reserves all its rights, including but not limited to the right to lodge a police report and to commence legal proceedings if the disqualified participant refuses and/or fails to return the Rewards or pay its equivalent value (as demanded by the Organiser).

**F. REDEMPTION FORM**

19. The Organiser and its parent company are not responsible for any printing or typographical errors in any materials or for registrations, redemption forms or submissions that are illegible, incomplete, lost or misdirected, fail to enter into the processing system, or are processed, reported, or transmitted late or incorrectly or are lost for any reason including electronic, computer, telephone, paper transfer, mail system, human or other error; including inability to access any website associated with the Promotion. Proof of submission shall not constitute proof of receipt by the Organiser.
20. If any information provided on a redemption form is found to be misleading or inaccurate, that entry shall be deemed invalid. In the event that this fact arises after the participant was announced a recipient, the Organiser reserves the right to disqualify the participant and replace with another recipient.
21. Your submission's fitness for publication. By entering the Promotion, you expressly agree that your completed redemption form does not contain any image or content that is unlawful, libelous, slanderous, defamatory or invasive of another person's right of privacy or right of publicity, or that the Organiser may reasonably deem harmful, vulgar, obscene, derogatory, pornographic, abusive, harassing, threatening, hateful, objectionable with respect to race, religion, creed, national origin or gender, or otherwise unfit for publication. The Organiser shall not be liable in any way for your completed redemption form. The Organiser shall have no obligation to monitor your completed redemption form but may do so at its own discretion. If the Organiser, in its sole and absolute discretion, considers your completed redemption form inappropriate or unsuitable for publication, the Organiser may remove your redemption from the Promotion.

## **G. PRIVACY AND DATA PROTECTION**

22. The personal data the participant provides to the Organiser or its related companies and service providers, agents and contractors who provide administrative and business support to the Organiser and act on the Organiser's behalf pursuant to this Promotion, including without limitation the participant's name, IC number and address, will be processed and are required to administer the participant's participation in the Promotion. Entries submitted without the personal data required will be discarded.
23. In compliance with the laws of Malaysia, the participants hereby consent and authorise the Organiser to collect, process, to safekeep the required details and to disclose the participant(s) personal details to the related parties involved in organizing this Promotion. This includes disclosing the participants' name to the general public when the participant(s) become a recipient in the Promotion. Any withdrawal of the participant(s)' consent is given shall be made in writing and received by the Organiser before the expiry of the Promotion Period and in such event, the participant(s) shall be deemed to have withdrawn from this Promotion.
24. By providing the personal information upon the submission of redemption, the participant consents and agrees to the usage of the participant's personal information by the Organiser, including but not limited to names and images, in accordance with the Organiser's Privacy Policy.
25. In respect of any third party's personal information as disclosed by the participant in the participant's submissions to the Organiser, the participant hereby warrants that the participant has the right to do so and the participant has obtained the consent from such third party to disclose such personal information.
26. When using the participant's personal information for the purposes referred to above, the Organiser may need to disclose it to the Organiser's agents and/or third-party service providers. When this happens, the Organiser will require those parties to handle the participant's personal information using the same level of care that the Organiser applies. The Organiser will also require them to only use the participant's personal information according to the Organiser instructions.
27. In providing the participant's telephone, email address, facsimile number or other contact methods the participant is agreeing that the Organiser and/or its agents and/or its third party service providers may contact the participant by telephone, email, facsimile or other such methods. Other than those individuals and entities mentioned above, or as informed from time to time, the participant's personal data will not be revealed by the Organiser to any other outsiders unless the Organiser has required the participant's permission to do so.
28. The participant shall be responsible for ensuring that such disclosures are in compliance with the provisions of Malaysia's Personal Data Protection Act 2010.
29. The participant may notify the Organiser of any updates, amendments and corrections to previously collected information via the Organiser's website.
30. Storage and Retention of Personal Data: The participant's personal information shall be stored either in hard copies in our offices or in servers located in Malaysia and will be operated and/or used either by our service providers or us. Any personal information supplied by the participant will be retained by our organisation as long as necessary or as required to satisfy legal regulatory, accounting requirements or to protect our interests.
31. The Organiser and its parent company may also use the participant's personal data to communicate with the participant about its products and services, update the participant on new services and benefits, provide personalized promotion offers and allow the participant to participate in contests and surveys. In this regard, the participant's personal data may be disclosed and transferred to the

Organiser's service providers, suppliers and/or affiliates which may or may not be located outside Malaysia. If the participant has any complaints, comments or questions on this Privacy Notice, or wish to access or correct the participant's personal data, or limit our processing of the same, please contact the Organiser.

#### **H. GENERAL CONDITION**

32. Pictures shown in relation to this Promotion are for illustration purposes. The prices shown are correct at the time of printing but is subject to change without prior notice.
33. By participating in this Promotion, the participant agrees to be bound by these Terms and Conditions, the decisions of the Organiser, and all terms and conditions imposed by the Organiser governing the use of the Rewards.
34. The Organiser and partner reserve the right to use any photographs (including those of participants), motion pictures, recordings, or any other media records of the Promotion, for any legitimate purpose, including commercial advertising and distribution to sponsors anywhere in the world without any notification and/or payment to the participant.
35. To the maximum extent permitted by law, the Organiser and its parent company, affiliates, related corporations, subsidiaries, directors, officers, employees and agents accept no responsibility whatsoever for any liabilities of any kind for any damage to any property that may occur as a consequence of the participant's participation in the Promotion.
36. To the maximum extent permitted by law, the participant undertakes to indemnify and keep the Organiser and its parent company, affiliates, related corporations, subsidiaries, directors, officers, employees and agents harmless and indemnified against any loss, damage, claims, costs and expenses which may be incurred or suffered by any or each of them due to the participant's breach of any of these Terms and Conditions and/or arising from the participant's participation in the Promotion, and/or the participant's use of any Rewards.
37. Participants and/or their heirs shall assume full liability and responsibility in case of any liability, mishap, injury, damage, claim or accidents resulting from their participation in the Promotion, redemption and/or utilisation of the Rewards and agree to release and hold the Organiser and its parent company, affiliates, related corporations, subsidiaries, directors, officers, employees and agents free and harmless of any liability.
38. The Organiser's decision is final and binding. In the event of any dispute arising from the Promotion or relating to the interpretation of these Terms and Conditions, the decision of the Organiser on all matters pertaining to the Promotion shall be final and binding on all parties. No correspondence will be entertained.
39. The participant acknowledges and agrees that no form of cheating will be tolerated. If the participant is found cheating, as determined in the sole and absolute discretion of the Organiser, the participant will immediately be disqualified from the Promotion. Cheating includes, but is not limited to, counterfeiting invoices or receipts, using multiple identification numbers, tampering with, hacking of the Promotion sites (if any), participating in the Promotion without meeting the eligibility requirements, using any automated software or device to gain an advantage during the Promotion, use of the Promotion beyond the defined rules of the Promotion, attempting to disable or overwhelm any of the Organiser's websites or the Promotion sites (if any), attempting to disrupt any portion of the Promotion, including but not limited to, allowing somebody else to use the participant's personal information, or tampering with the redemption process.
40. Any attempt by a person to deliberately damage any of the Organiser and its parent company's websites, damage the Organiser and its parent company's reputation via comments on social media or other medium or undermine the legitimate operation of the Promotion may be a violation of criminal

and civil laws; and should such an attempt be made, the Organiser reserves the right to seek damages from any such person to the fullest extent permitted by law.

41. Only participants who fulfil the Terms and Conditions herein shall be eligible to receive the Rewards. The Organiser reserves the right to disqualify participants who have failed to comply with these Terms and Conditions and/or submitted incomplete or inaccurate forms and/ or any participant who is found or suspected to be tampering with this Promotion entry submission process without prior notice.
42. All entries via the Internet are sent entirely at the risk of the participant. The Organiser, its agents and sponsors will not be responsible or liable for any injury or damage to the participants' or to any other person's computer relating to or resulting from entering or downloading materials in connection with the Promotion.
43. The Organiser's failure to enforce any provision of these Terms and Conditions shall not constitute a waiver of that or of any other provision.
44. The Organiser may modify these Terms and Conditions and/or withdraw or terminate the Promotion at any stage without any liability towards anyone.
45. All information is correct at the time of publishing. In the event of any inaccuracy or any discrepancy between the print and online versions, the online version shall prevail over the print version.
46. Each of the provisions of these terms and conditions applies to the maximum extent permitted by applicable law. If a court holds any provision of these Terms and Conditions to be illegal, invalid or unenforceable, the rest of these Terms and Conditions will remain in effect and these Terms and Conditions will be amended to give effect to the eliminated provision to the maximum extent possible.
47. The Organiser shall not be liable for any losses and/ or damages which may be suffered by the participants, recipients and/ or any other party resulting from and/ or arising out of or in connection with this Promotion and/ or the Rewards given under this Promotion.
48. The Promotion shall be governed by and interpreted in accordance with the laws of Malaysia. The Promotion is void where prohibited or restricted by law and is subject to all applicable laws.